National Workshop on "Consumer Cooperatives and Value Chains"

National Cooperative Development Corporation (NCDC) organised a workshop on "Consumer Cooperatives and Value Chains" on **20 December 2019 at NCDC**, **Head Office**, **New Delhi**. The deliberations in the workshop took stock of the changing scenarios of the consumer sector with special reference to e-commerce. The workshop highlighted on the future trends and the steps required to adapt and respond. The focus areas were the advent of transformational technologies and processes, moving towards automation, digitisation, training of personnel and logistics. The workshop also focused on formation of new consumer cooperatives, networking with rural producer clusters and formation of cooperatives for online trade.